

## Privacy Policy

### 1. General Provisions

Coral Club respects your privacy. Therefore, we collect and use your personal data only to the extent necessary to provide you with world-class products and services, as well as websites and mobile applications (collectively, the "Services"). Personal data includes the following information:

name;  
address;  
phone number;  
date of birth;  
email address;  
other collected data that can directly or indirectly identify your identity.

Our Privacy Policy explains what data we collect and how we do it, as well as how and why we use your personal data. It also describes the options available to you for accessing, processing, modifying, and managing your personal data.

If you have any questions regarding the methods we use or your rights described below, you can contact our support service at [support.cy@coral-club.com](mailto:support.cy@coral-club.com). We continuously monitor emails sent to this address to provide you with a level of service you can always rely on.

We have also created a Privacy Center that provides answers to frequently asked questions, links for quick access to account settings, instructions for exercising some of your rights, and definitions of key terms and concepts used in this Privacy Policy.

### 2. What information do we collect?

We collect information to ensure the utmost convenience when using our Services. Most of the data that can be considered personal is obtained directly from you when you perform the following actions:

create an account or purchase any of our Products or Services (this may include payment information such as name, address, credit card number, government identification number);  
request assistance from our customer support service (this may include a phone number);

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fill out contact information forms or request newsletters or other information from us (this may include an email address);  
participate in contests and surveys or other events we conduct that may require information about you.

However, we also collect additional information when providing you with Services to ensure the necessary quality. These collection methods may not be as obvious, so we would like to explain what they might involve and how they are carried out (keeping in mind that they may change).

Account-related information is collected in connection with your use of our Services and includes, for example, your account number, your purchases, product expiration or renewal dates, information requests, and service requests, as well as detailed information about what you requested and how we responded.

Cookies and similar technologies on our websites and mobile applications allow us to track your browsing activities, clicked links, purchased items, device type, and collect various data, including analytics, regarding your use of and interaction with our Services. This enables us to offer you more suitable products, enhance the usability of our websites and mobile applications, and collect, analyze, and improve our Services. We may also collect information about your location (IP address) to personalize our Services. For more information and to learn how to manage the technologies we use, please refer to our Cookie Policy.

Usage data, including metadata, log files, cookies, device identifiers, and location information, are collected automatically as you use our Services. This information includes details about interactions with features, content, and links (including those of third parties, such as social media plugins), IP address, browser type and settings, date and time of Service use, browser configuration and plugin details, language preferences, cookie data, information about the devices used to access the Services, including device type, operating system, device settings, app identifiers, unique device identifiers, and error data. Some of this data may be used to approximate your location.

Additional information about you may come from other sources, including public databases and third parties from whom we acquire information, and may be combined with data we already have about you. This helps us update, expand, and analyze our records, identify new customers, and provide products and services tailored to your interests. If you provide us with personal data about others (or others provide us with your information), we will use that information only for the specific purpose for which it was provided to us.

### 3. How do we use the information?

We strive to collect the minimum amount of data and use it only if (1) we have received the appropriate permission, (2) it is necessary to provide the Services you have purchased or use, or (3) it is necessary to ensure regulatory compliance and for other legitimate purposes. The permissible ways of using the data are described below:

Providing, improving, and modifying Services. We collect various information in connection with your purchase and use of our Products or Services. This information is used for the following purposes:

- improving and optimizing the performance and quality of our Services (including our websites and mobile applications);
- diagnosing issues and identifying security threats, errors, or improvements needed for the Services;
- detecting and preventing fraud and unauthorized use of our Services and systems;
- collecting aggregated statistics on the use of our Services;
- analyzing the use of our Services and identifying the products and services that are of the greatest value to you.

A significant portion of the collected data consists of aggregated or statistical information about how our customers use our Services, which is not linked to any specific individual. However, if the data is personal or can be linked to personal information, we process it accordingly.

Transferring data to trusted third parties. We may transfer your personal data to affiliated companies within our group, partners who integrate their services with ours, and trusted third-party service providers as necessary to provide services on our behalf, such as:

- processing credit card payments;
- displaying advertisements;
- conducting contests and surveys;
- analyzing our Services and customer demographics;
- communicating with you, such as via email or surveys;
- managing customer relationships.

We provide only the personal data necessary for the third party to deliver the requested or required services on our behalf. These third parties (and any subcontractors) are subject to strict terms and conditions regarding data processing.

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They are prohibited from retaining, transferring, or using your personal data for any purpose other than those specified by contract (or without your consent).

Communicating with you. We may contact you directly or through a third-party service provider regarding products or services you have purchased from us or subscribed to, such as for service-related messages. We may also contact you to offer additional services that we believe may be of value to you, provided you give consent or if it is permissible based on legitimate interests. Such consent is not a condition for purchasing our products or services. Possible means of communication with you include:

email;  
text messages (SMS);  
phone calls;  
automated phone calls or text messages.

You can also adjust your settings regarding receiving communications from us or our partners in your account on the "Account Settings" page.

If we collect information from you in connection with a joint offer, it will be clear at the time of collection who is collecting the information and whose privacy policy applies. Additionally, you will be given options regarding the use or disclosure of your personal data to the joint partner, as well as explanations on how to exercise those options.

If you use a service that allows you to import contacts (such as email marketing services to send emails on your behalf), we use these contact details and other personal information solely to provide the requested service. If you believe someone has provided us with your personal data and you wish to have it removed from our database, please contact us at [support.cy@coral-club.com](mailto:support.cy@coral-club.com).

Transferring personal data abroad. If you use our Services from a country other than the one where our servers are located, your personal data may be transferred across national borders as part of your interaction with us. Additionally, when you call or chat with us, we may provide support from one of our international centers located outside your country of residence. In such cases, your personal data is processed in accordance with this Privacy Policy.

Complying with requests from legal, regulatory, and law enforcement authorities. We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We will disclose information about you to the government or law enforcement officials or private parties if we, at our sole

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discretion, believe it is necessary or appropriate to respond to claims and legal processes (such as subpoenas), to protect our property and rights or those of a third party, to ensure public or personal safety, or to prevent or stop activities we consider to be illegal or unethical.

To the extent permitted by law, we will take reasonable steps to notify you if we are required to provide your personal information to third parties as part of a legal process.

**Website Analytics.** We use various web analytics tools from partners, such as Google Analytics, MixPanel, and Singular, to collect information about interactions with our website or mobile applications, including the pages you visited, the site from which you came to our website, the time spent on each page, the operating system and web browser you used, as well as network information and IP address. The information obtained through these tools is used to improve our Services. These tools store persistent cookies in the browser, which allow us to identify you during future visits to our website. Each cookie can only be used by the corresponding service provider (for example, Google in the case of Google Analytics). The information collected through the cookie may be transmitted to the service provider and stored on its servers in a country different from your country of residence. While the collected information does not include personal details such as name, address, payment information, etc., it is used by the service provider and shared with other parties in accordance with the provider's privacy policy. You can control the technologies we use through the settings available on the Cookie Usage Policy page, via "cookie banners" that may appear during your first visit to web pages (depending on the website's URL), or through settings in the browser or third-party tools.

**Targeted Advertising.** You may receive targeted advertisements or interest-based offers based on your activities on our webpages and other websites, as well as on the products you currently own. These offers will be displayed on webpages as rotating product banners. We also work with third-party organizations that manage advertising on our webpages and other websites. Our partners may use various technologies, such as cookies, to collect information about your activities and show you advertisements based on your interests and visited pages, as well as to assess the effectiveness of the ads. If you wish to opt-out of interest-based advertising, click [here](#). If you are in the European Union, click [here](#). Please note that you will still receive general advertisements.

**Third-party websites.** Our website and mobile applications may contain links to third-party websites. We are not responsible for the privacy policies or content of

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such sites and recommend that you read the privacy statements of each website you visit.

#### 4. How you can review, update, or delete your data.

You can easily access your personal data (if any), review, modify, delete, or transfer it, and change your subscription settings in your account on the "Account Settings" page. For more information and instructions on accessing, modifying, or deleting your data, please visit our Privacy Center.

If you request the deletion of your personal data necessary for the products or services you have purchased, the request will only be fulfilled to the extent that it does not impede the continued provision of Services, our legitimate business operations, or our compliance with legal or contractual record-keeping requirements.

If for any reason you are unable to access the "Account Settings" page or the Privacy Center, you can contact us using one of the methods described in the "Contact Us" section below.

#### 5. How do we protect and store your data?

We adhere to widely accepted standards to protect the personal data we collect, both during transmission and once received and stored, including the use of encryption where necessary.

We retain personal data for as long as necessary to provide the requested Services and thereafter for various legitimate legal or business purposes. Retention periods may include:

as required by law, contract, or other applicable requirements for our business operations;

to preserve, resolve, defend, or enforce our legal or contractual rights;

as necessary for maintaining accurate business and financial records.

If you have any questions regarding the security or storage of your personal data, you can contact us at [support.cy@coral-club.com](mailto:support.cy@coral-club.com).

Every registered User has the option for enhanced information regarding purchased products. This feature utilizes the experiences of other Users with the purchased products. By subscribing to enhanced information, the User consents to providing their data about purchased products.

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With the User's explicit consent, by selecting the appropriate setting in their personal account for receiving enhanced information on purchased products, access to the User's data may be granted to other Users. The following information is used for this purpose:

Contacts: email, mobile phone number;  
Number of days until status change;  
List of events the User is registered for;  
Messengers for quick communication: Skype, Telegram, WhatsApp, Viber;  
List of purchases for the current month, purchase history for the last 6 months.

By using the enhanced information resource for purchased products, Users have the opportunity to share their opinions about the product. It is important to understand that such opinions are strictly individual and subjective; therefore, when using any product, we strongly recommend adhering to the instructions provided with the product.

After using a purchased product, Users can also share their impressions of the product with others.

The provided option is exclusively a platform where Users can exchange opinions about the product. Please note that Users are neither employees nor partners of the Company. Once consent is given to access this resource, the Company is not responsible for the use of data by other Users. All communication with the Website Administration is exclusively regarding access to enhanced information.

If you do not agree to have the data used in the enhanced information option for purchased products made available to other Users, please opt out and do not use this resource. To do so, check the current setting in your account settings and adjust it accordingly.

#### 6. "Do Not Track" notifications.

Some browsers allow you to automatically notify websites you visit not to track your activities using a "Do Not Track" signal. Our industry has not yet developed common standards for processing such signals. Like many other websites and web services, we currently do not respond to "Do Not Track" signals received from our visitors' browsers. For more information about the "Do Not Track" signal, please visit [www.allaboutdnt.com](http://www.allaboutdnt.com).

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#### 7. Age restrictions.

Our Services may only be purchased by individuals who are at least 18 years old. The Services are not intended for and are not directed to individuals under 18. If you know or have reason to believe that a person under 18 has provided us with their personal data, please contact us.

#### 8. Data protection authority.

We reserve the right to modify this Privacy Policy at any time. If we decide to change our Privacy Policy, we will post the changes in this Privacy Policy and any other places we deem necessary so that you are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If we make material changes to this Privacy Policy, we will notify you here, by email, or by means of a notice on our homepage at least 30 (thirty) days before the changes take effect.

#### 9. Contact us.

If you have any questions or complaints regarding our Privacy Policy, our practices, or our Services, you can contact our Data Protection Department at [support.cy@coral-club.com](mailto:support.cy@coral-club.com). You can also reach us through one of the following methods:

Phone: +35796200819

Email - [support.cy@coral-club.com](mailto:support.cy@coral-club.com)

We respond to all inquiries and questions within 30 (thirty) days.

#### 10. Additional Information

We use cookies on our websites to collect and store data fragments in small files on your computer's hard drive to ensure the most convenient navigation according to your preferences. Our cookies do not store any personal data. We use them only to identify your computer and collect navigation data (e.g., previous pages viewed on our website, your IP address).

"Cookies" are small text files stored on the user's computer for reporting purposes. This file is used when you access this site to identify the client and ensure a more convenient experience.

Third-party contact addresses

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11. The following third-party providers and social media plugins may be permanently or temporarily included on our site:

#### Google Maps

Operator: Google Maps API is a mapping service provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

We use the Google Maps API to display an interactive map and create directions or assist in locating one of our retail locations. When using Google Maps, information about your use of this website (including your IP address) may be transmitted to and stored on a Google server in the USA.

For more information on privacy and terms of use for Google Maps, visit:

[https://www.google.com/intl/de\\_de/help/terms\\_maps.html](https://www.google.com/intl/de_de/help/terms_maps.html)

<https://policies.google.com/privacy?hl=de>

Operator:

Facebook Inc.  
1601 Willow Road  
Menlo Park, CA 94025  
United States of America

Operator:

Google Inc.  
1600 Amphitheatre Parkway  
Mountain View, CA 94043  
United States of America

Operator:

Instagram LLC  
1601 Willow Road  
Menlo Park, CA 94025  
United States of America

Operator:

Pinterest Inc.  
651 Brannan Street

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San Francisco, CA 94103  
United States of America

Operator:

Twitter Inc.  
1355 Market Street  
Suite 900  
San Francisco, CA 94103  
United States of America

Operator:

YouTube LLC  
901 Cherry Ave.  
San Bruno, CA 94066  
United States of America